



Open Hearts. Open Minds. Open Doors.

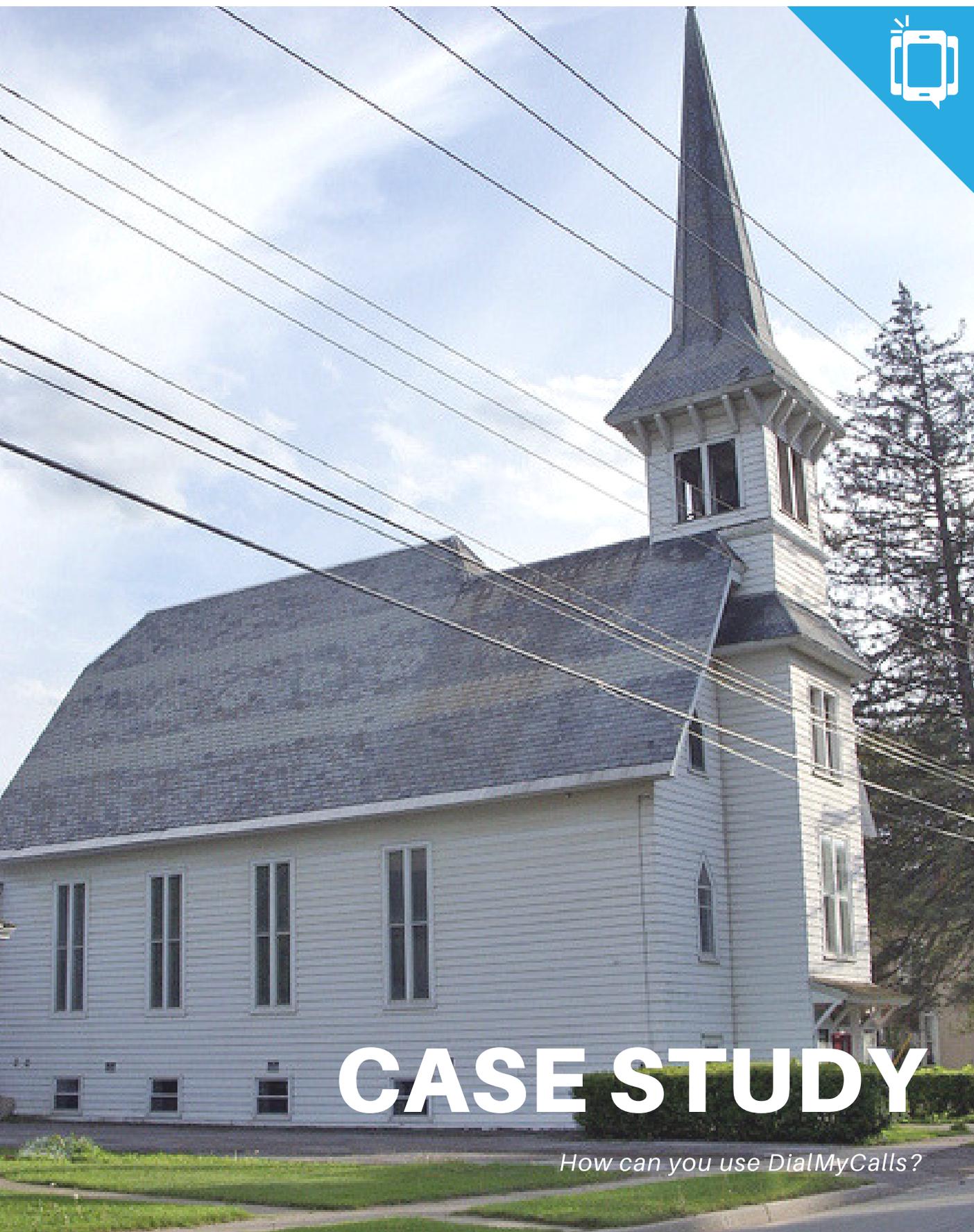
The people of The United Methodist Church®



June 2017

DIALMYCALLS

Issue 01



CASE STUDY

How can you use DialMyCalls?



1ST UNITED METHODIST CHURCH DIALMYCALLS CASE STUDY

STARTED USING DIALMYCALLS: JANUARY 2016
FREQUENCY OF USE: WEEKLY
TYPE OF SERVICE: VOICE BROADCASTING SERVICE



CHOICE OF PROVIDER

*First United Methodist Church of Unadilla, NY searched the internet for a new **church notification solution**. "We were looking for a change in services due to an increase in price with the current solution and DialMyCalls had a good price and we decided to give it a try."*

FEATURES UTILIZED

Phone Polling + Voicemail. "I like the fact that it leaves a message and also tries calling back to unanswered numbers." *First United Methodist Church of Unadilla, NY also utilizes our phone polling feature to ask their congregation members questions via automated phone call -- keyed in responses are recorded into detailed call reports.*

CLIENT NEEDS

Connect with the community for special events. *First United Methodist Church of Unadilla, NY needed a **church notification system** capable of contacting 350-450 contacts at once. The church was sending out paper notifications and had to hope their congregation members would see the announcements. "We have a lot of people in the community who want to know when we have events going on who have asked to be notified."*

CLIENT FEEDBACK

*"DialMyCalls has expanded our ability to communicate with our members and community - we call it our **Community Connect**." First United Methodist Church of Unadilla, New York reaches people as far as 50-60 miles away that want to be notified when they have a dinner going on at their church. "Most people who hear about us like the calls and are glad to hear your voice." The members of the church appreciate the calls for information and reminders.*



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FIRST UNITED METHODIST CHURCH

ABOUT 1ST UNITED METHODIST CHURCH OF UNADILLA

As followers of Jesus, we at 1st UMC of Unadilla are called by God to reach out to those around us through acts of service and compassion and through the sharing of the good news of the gospel. We offer a wide variety of opportunities to reach out to others in our church, in our community and around the world. God has called us to go beyond the walls of our church building and reach out to the neighborhoods around us. We rely on many volunteers to serve and reach out to others in service projects with local non-profit partnerships in the community.

As we look to future mission outreach, we see ourselves and our church family growing individually and collectively. We are beginning to feel a tug to reach out further as we reach out to our family, friends and our community - whether that means our neighborhood, other areas in our region or around the world. As we reach out, we'll equip and lift each other up to accomplish those things that God reaches out to tell us to fulfill in our world.

**All pictures used courtesy of [First United Methodist Church of Unadilla NY] <http://unadillaumc.weebly.com>.*